



FLORIDA
ELECTROPHYSIOLOGY
ASSOCIATES.®

ASK ABOUT
OUR NEW
PERSONALIZED
CONCIERGE
SERVICE
AVAILABLE FOR
OUR PATIENTS.

Dr. Fishel's
V.I.P
Concierge
Service

heartbeatdoctor.com

1. No long wait time in office for appointment or telemed appointment.
2. Dedicated nurse and NP direct phone numbers for calls during the day, bypassing the office front desk.
3. Dedicated email address of nurse and NP for routine questions/concerns.
4. V.I.P surgical scheduling with first case of the day available.*
5. Private room at JFK hospital.**
6. Ability to see one of our physicians/providers in the practice immediately, including same day and next day if needed. No waiting for appointment.
7. Move to the top of Dr. Fishel's surgical waiting list, avoiding procedure/scheduling delays.
8. Immediate availability of Dr. Fishel at his next clinic day, no waiting for an available slot in the future.
9. Ability to schedule surgery procedures on Monday and Friday, in addition to Dr. Fishel's usual surgery days of Tuesday and Thursday.***

* Barring medical emergencies involving other patients.

** Availability permitting.

*** Notwithstanding other physicians' previously scheduled cases.

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